FIRST RESPONDER SAFETY & DE-ESCALATION

Course Overview This one (1) day training program teaches paramedics to identify conflict, maintain distance and apply techniques to safely escape harm, thereby minimizing workplace violence and instilling confidence. With a mix of both classroom and practical components, this course was developed in consultation with paramedic services, conservation authorities and joint health and safety committees across North America. With more than fifteen years' experience, our defensive tactics instructor understands the unique circumstances and threats that first responders face.

Classroom Topics

» Sources of Conflict
» Safety Standards and Practices
» Tactical Communication
» Criminal Code Protection of Self from Assault

Practical/Hands-on Topics

» Techniques to Avoid Assault
» Creating Windows to Escape

Learning Objectives: Upon completion of this training program, participants will:

» Better understand the risks that first responders face
» Identify threats to personal health and safety
» Avoid workplace assault with confidence
» Create windows to escape harm

Who Should Attend: Any first responders or front line staff who encounter the general public and may be at risk of violence or assault

Evaluation/Documentation: Practical assessment (on equipment). The employer will receive a certificate of completion and a summary of training for each participant who successfully completes the course.

About the Facilitator: Developed and delivered to you by **Ground Force Training Inc.**